# Breaking Down Your Bill

**Ever wonder where your monthly utility payments go?**

Every payment helps New Richmond Utilities provide safe, reliable water and electric services that support your home, your family, and our community every day. Below is a breakdown of a sample bill for a customer who accesses all services.*

***Please note:** Not all customers receive all services and your bill may differ.



## ELECTRIC 53%

Includes your fixed electric service customer charge, energy usage charge, and power cost adjustment charge.



## SEWER 22%

Includes your usage and fixed wastewater service customer charges.



## WATER 11%

Includes your water usage and fixed water service customer charges.



## FIRE PROTECTION 5%

This fixed charge is collected to help maintain water mains.



## RECYCLING COMPOST 4%

Includes recycling collection and operational costs for the New Richmond compost site.



## STORM WATER 2%

This charge funds the infrastructure and services that manage rainwater and snowmelt runoff.



## URBAN FORESTRY 2%

Covers the care & maintenance costs for vegetation throughout the city.



## COMMITMENT TO COMMUNITY 1%

This charge funds state-mandated energy programs.

Data based on 2025 average monthly bills for residential customers using 700 kilowatt-hours (electric) and 3,200 gallons (water/sewer) per month.
*Not all customers receive all services.

New Richmond Utilities | SINCE 1890

**nrutilities.com • (715) 246-4167**

At New Richmond Utilities, we join forces with other local, not-for-profit utilities through WPPI Energy to share resources and lower costs.

SHARED STRENGTH THROUGH WPPI ENERGY

# Breaking Down Your Bill

## ELECTRIC

Your **customer charge** pays for the fixed costs associated with your electric service, while your energy charge reflects your electric usage in kilowatt-hours. The **power cost adjustment charge** (PCAC) reflects monthly wholesale changes in actual power costs, which can vary with weather, customer demand, fuel costs and other factors. The PCAC helps us keep rates as low as possible by ensuring that our not-for-profit utility collects no more and no less than the actual cost for your wholesale power.

## WATER

The **customer charge** pays for the fixed costs associated with your water service, while the **volume charge** reflects your water usage.

## SEWER

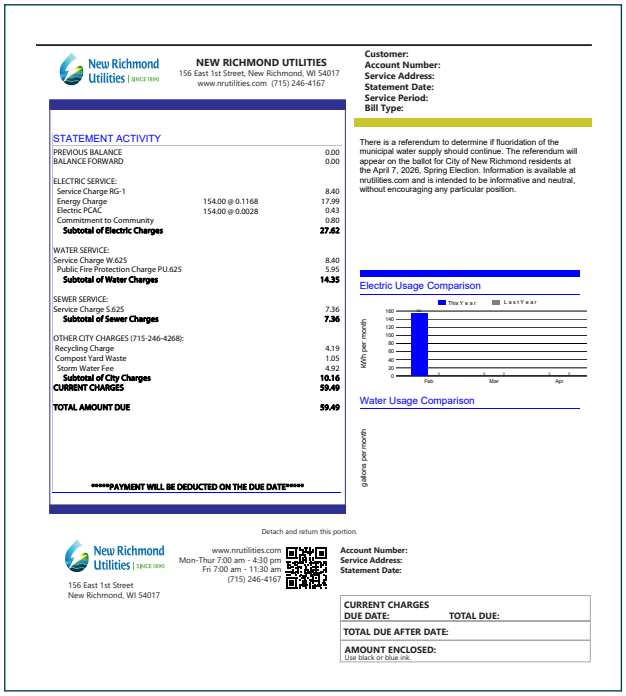
Sewer charges apply to New Richmond Utilities water customers only. The **customer charge** pays for the fixed costs associated with your sewer service, while the **volume charge** is based on your water usage.

## FIRE PROTECTION

The fixed Public Fire Protection charge is used to fund water infrastructure required for effective fire suppression.

## COMMITMENT TO COMMUNITY

This state-mandated charge funds energy assistance, weatherization and energy efficiency programs.



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NEW RICHMOND UTILITIES
156 East 1st Street, New Richmond, WI 54017
www.nrutilities.com (715) 246-4167

Customer:
Account Number:
Service Address:
Statement Date:
Service Period:
Bill Type:

STATEMENT ACTIVITY

| | | |
|---|---|---|
| PREVIOUS BALANCE | | 0.00 |
| BALANCE FORWARD | | 0.00 |
| ELECTRIC SERVICE: | | |
| Service Charge RG-1 | | 8.40 |
| Energy Charge | 154.00 @ 0.1168 | 17.99 |
| Electric PCAC | 154.00 @ 0.0028 | 0.43 |
| Commitment to Community | | 0.80 |
| **Subtotal of Electric Charges** | | **27.62** |
| WATER SERVICE: | | |
| Service Charge W.625 | | 8.40 |
| Public Fire Protection Charge PU.625 | | 5.95 |
| **Subtotal of Water Charges** | | **14.35** |
| SEWER SERVICE: | | |
| Service Charge S.625 | | 7.36 |
| **Subtotal of Sewer Charges** | | **7.36** |
| OTHER CITY CHARGES (715-246-4268): | | |
| Recycling Charge | | 4.19 |
| Compost Yard Waste | | 1.05 |
| Storm Water Fee | | 4.92 |
| **Subtotal of City Charges** | | **10.16** |
| **CURRENT CHARGES** | | **59.49** |
| **TOTAL AMOUNT DUE** | | **59.49** |

*****PAYMENT WILL BE DEDUCTED ON THE DUE DATE*****

There is a referendum to determine if fluoridation of the municipal water supply should continue. The referendum will appear on the ballot for City of New Richmond residents at the April 7, 2026, Spring Election. Information is available at nrutilities.com and is intended to be informative and neutral, without encouraging any particular position.

Electric Usage Comparison

This Year Last Year

kWh per month

Feb Mar Apr

Water Usage Comparison

gallons per month

Detach and return this portion.

New Richmond Utilities | SINCE 1890
156 East 1st Street
New Richmond, WI 54017

www.nrutilities.com
Mon-Thur 7:00 am - 4:30 pm
Fri 7:00 am - 11:30 am
(715) 246-4167

Account Number:
Service Address:
Statement Date:

CURRENT CHARGES
DUE DATE: TOTAL DUE:
TOTAL DUE AFTER DATE:
AMOUNT ENCLOSED:
Use black or blue ink.

## STORM WATER

Storm water utility fees fund the infrastructure and services that manage rainwater and snowmelt runoff throughout the community. This includes maintaining storm drains, pipes, culverts, and retention ponds; improving drainage to reduce flooding; protecting local water quality; and meeting federal storm water requirements under the Clean Water Act.

## URBAN FORESTRY

Forestry fees cover costs associated with the care, maintenance and replacement of public vegetation located on city property, including parks and rights-of-way.

## RECYCLING/COMPOST

Recycling fees cover the cost of a recycling cart and bi-weekly recycling collection throughout the community. Rates also support operational costs for the New Richmond compost site, located at 1935 115th Street in New Richmond.

**Easily manage your energy and water use with MyAccount – now with a new look and feel in the same app you're used to.**

Visit the Apple App Store or Google Play Store and search New Richmond Utilities to download the app. Then, follow the on-screen prompts to set up your account.

- Access usage data across all your devices.
- Set personalized alerts for energy and water usage.
- Securely pay your bill online or sign up for AutoPay.

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