



How to Read Your Newly Designed Utility Statement

A Your account information including Account Number, Service Address, Statement Date and Service Period are clearly displayed in the top right corner of the statement.

B The Previous Balance is the amount that was due on the previous month's bill. This section also displays any outstanding charges due on the account listed as Balance Forward.

C Individual charges are displayed here. Each type of service is subtotaled.

D This is the Total Amount Due, including any past due charges carried over from previous billing cycles.

E This is one of three message areas that New Richmond Utilities will use to display important information each month. Additional messages are located on the back of the bill.

F Track your current water and/or electric consumption with convenient graph(s) located here. Compare your current usage to your usage last year and set conservation goals.

G Detach this pay stub and return with your payment. On this payment stub you will find your Account Number, Service Address, Statement Date, the Due Date and the Total Due. If the amount you are paying is different from the amount due, please write the payment amount in the Amount Enclosed space. Checks should be made payable to New Richmond Utilities, and should always include your account number. The address on the front of this pay stub must be visible through the window on the return envelope when the payment is mailed. Please do not staple, tape or fold your check or pay stub.

H Notification that if your payment is not received by the due date, that a 1% late payment charge will be assessed.

I Be sure to check the back of the billing statement for more usage details and other important information.

Statement

Customer: CUSTOMER NAME **A**
Account Number: 1234500-00
Service Address: 1234 MAIN ST
Statement Date: 06/30/2011
Service Period: 05/26/2011 - 06/24/2011
Bill Type: REGULAR
Account Type: RESIDENTIAL

STATEMENT ACTIVITY

PREVIOUS BALANCE		76.93
BALANCE FORWARD	B	76.93
ELECTRIC SERVICE:		
Service Charge RG-1		7.00
Energy Charge	472.00 @ 0.0886	41.82
Sales Tax @ 5.5%		2.89
Electric PCAC	472.00 @ 0.0078	3.68
Commitment to Community		1.00
Subtotal of Electric Charges		56.39
WATER SERVICE:		
Service Charge W.625		6.50
1st Block per 1000 gallons	2000.00 @ 2.3000	4.60
Public Fire Protection Charge		7.00
Subtotal of Water Charges		18.10
SEWER SERVICE:		
Service Charge S.625		6.11
Usage Charge per 1000 gallons	2000.00 @ 5.3300	10.66
Subtotal of Sewer Charges		16.77
OTHER CITY CHARGES (715-246-4268):		
Recycling		1.50
Storm Water Fee		2.69
Subtotal of City Charges		4.19
CURRENT CHARGES		95.45
TOTAL AMOUNT DUE	D	172.38

Programmable thermostats help you save energy, without sacrificing comfort, by regulating your home's temperature when you are asleep or away. By properly setting and maintaining the thermostat settings, a programmable thermostat can save you about \$180 every year in energy costs.

E

Electric Usage Comparison

Water Usage Comparison

Detach and return this portion. Make checks payable to New Richmond Utilities.

New Richmond Utilities
156 E. 1st Street
New Richmond, WI 54017-1802

G

|||...|||

CUSTOMER NAME
1234 MAIN ST
NEW RICHMOND WI 54017-1863

Account Number: 1234500-00
Service Address: 1234 MAIN ST
Statement Date: 06/30/2011

TOTAL DUE: \$172.38 DUE DATE: 07/15/2011

AMOUNT ENCLOSED:

A 1% late payment charge will be assessed if prompt payment is not received by the due date.

H

NEW RICHMOND UTILITIES
156 E 1ST STREET
NEW RICHMOND WI 54017-1802

01234567800012345670000001234567

If you have questions about your bill, please visit www.nrutilities.com or call (715) 246-4167.

Continued from Reverse Side....

How to Read Your Newly Designed Utility Statement - Back

J

Just like the on the front, your account information including Account Number, Service Address, Statement Date and Service Period are clearly displayed in the top right corner of the back side of your statement.

K

Details related to your current and previous meter readings can be found here.

L


Electric and/or water usage per month will be displayed in graphs here.

M

These two boxes will display billing messages from New Richmond Utilities. Be sure to check here for energy conservation tips, safety information, updates, and other useful information.

N

The back portion of the stub will include useful information such as how to contact New Richmond Utilities and available payment options.



Customer: CUSTOMER_NAME **J**

Account Number: 1234500-00

Service Address: 1234 MAIN ST

Statement Date: 06/30/2011

Service Period: 05/26/2011 - 06/24/2011

Bill Type: REGULAR

Account Type: RESIDENTIAL

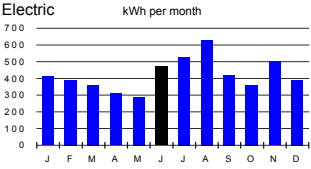
Current Meter Information

METER	SERVICE	READ DATE	# DAYS	CURRENT	PREVIOUS	MULTIPLIER	USAGE	UNITS
0000001525	ELECTRIC	06/24/2011	29	98162	97690	1	472.00	kWh
0055704762	WATER	06/24/2011	29	0489	0487	1000	2000.00	gallons

Usage

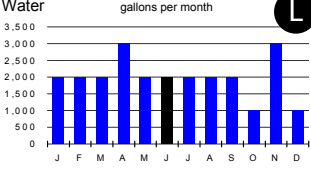
Electric

kWh per month



Water

gallons per month **L**



Looking to lower your energy bills?

Everyone can find ways to save money on energy bills with the Home Energy Suite. This online resource gives you free access to information about home energy use, and helps you evaluate the potential energy savings of various energy-efficiency measures.

Check it out today to learn how to reduce energy costs through everything from simple lifestyle changes to home improvements.

Access the Home Energy Suite by visiting www.nrutilities.com.


Look for the STAR!

When it comes time to replace your appliances, heating and cooling equipment, electronics, and/or lighting products, look for the ENERGY STAR label.

ENERGY STAR qualified products save energy and money compared to standard devices, and help protect the environment.

Visit www.energystar.gov to learn more.

<p>CONTACT US</p> <p>Monday - Friday 7:30 am - 4:30 pm: (715) 246-4167</p> <p>DIGGERS HOTLINE</p> <p>(800) 242-8511 or 811</p> <p>DUE DATE</p> <p>Your bill is due and payable by the due date shown on your monthly statement. A 1% late payment charge will be applied to the total balance after the due date.</p> <p>BILL DEFINITIONS</p> <p>Visit www.nrutilities.com for billing term explanations.</p> <p>POWER COST ADJUSTMENT CLAUSE</p> <p>This adjustment reflects the variance in the cost of purchased power from the amount included for these costs in our basic electric rate.</p>	<p>BILL PAYMENT OPTIONS</p> <p>PRE-AUTHORIZED PAYMENT (ACH) *FREE GIFT WHILE SUPPLIES LAST*</p> <p>Save time and money by enrolling in our free pre-authorized payment plan. On the due date shown on your monthly statement, the amount due will automatically be deducted from your checking or savings account. Contact us to learn more.</p> <p>BY PHONE WITH CHECK OR CREDIT/DEBIT CARD</p> <p>(877) 885-7968</p> <p>ONLINE WITH VISA, MASTERCARD, DISCOVER, or CHECK</p> <p>www.nrutilities.com</p> <p>DROP BOX</p> <p>Located in the Civic Center parking lot directly across from garage doors.</p> <p>BY MAIL or IN PERSON</p> <p>Monday - Friday 7:30 am - 4:30 pm New Richmond Utilities 150 E. 1st Street New Richmond, WI 54017-1802</p>
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Shared strength through  WPPI Energy



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